

MRS. KESHARBAI SONAJIRAO KSHIRSAGAR ALIAS KAKU
ARTS, SCIENCE AND COMMERCE COLLEGE, BEED
DEPARTMENT OF PUBLIC ADMINISTRATION

Program Outcomes (POs) – B.A.PUBLIC ADMINISTRATION

On successful completion of the B.A. Public Administration Programme, students will be able to:

- PO-1 - Disciplinary Knowledge:** Demonstrate in-depth disciplinary knowledge of administrative theories, institutional structures, public policy, and research methods.
- PO-2 – Specialized Technical Skills:** Apply specialized skills in administrative domains including e-governance, secretarial practices, public relations, and record management.
- PO-3 – Conceptual Application & Critical Thinking:** Connect theoretical frameworks with real-world governance realities using critical and reflective thinking.
- PO-4 – Analytical Reporting & Communication:** Articulate administrative concepts, prepare professional reports, conduct authentic research documentation, and deliver effective presentations.
- PO-5 – Navigating Theoretical Ambiguity:** Critically examine conflicting administrative paradigms and understand disciplinary limitations in dynamic socio-political environments.
- PO-6 - Self-Regulation & Professional Growth:** Cultivate self-development, personal integrity, discipline, and emotional intelligence in administrative settings.
- PO-7 – Empathy, Compassion & Social Accountability:** Demonstrate empathy, compassion, public accountability, and responsiveness to citizen needs.
- PO-8 – Interpersonal & Negotiation Skills:** Exhibit strong interpersonal communication, listening, conversational competence, and stakeholder negotiation skills.
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Program Specific Outcomes (PSOs) - B.A. Public Administration

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- **PSO - 1 – PSO 1 - Deep Domain Knowledge:** Demonstrate comprehensive mastery of public affairs, policy formulation, administrative structures, personnel management, and financial systems.
- **PSO - 2 - Critical & Strategic Thinking:** Analyze rapidly changing political, economic, and technological forces to address modern governance and public service delivery challenges.
- **PSO - 3 - Intellectual & Administrative Problem Solving:** Apply qualitative and quantitative problem-solving tools, ICT, and e-governance mechanisms to enhance administrative efficiency.
- **PSO - 4 - Professional & Public Communication:** Communicate effectively through official correspondence, administrative reporting, public speaking, and stakeholder engagement.
- **PSO - 5 - Employability & Civil Service Readiness:** Excel in competitive civil service examinations (UPSC, MPSC, SSC) and professional careers across public, private, and non-profit sectors.